

W-02181A-15-0216

ORIGINAL

## Arizona Corporation Commis



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## Utilities Complaint Form

Investigator: Al Amezcua

Phone: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Completion Date: 7/29/2015 11:25 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123557

Opinion Codes:

Opinion Date: 7/29/2015 11:23 AM

Rate Case Items - Opposed

First Name: Gary

Last Name: Lamb

Account Name: Gary Lamb

Street Address: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

City: Sedona

State: AZ

Zip Code: 86351

&lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Company: Pine Valley Water Company

Division: Water

Lance Wischmeier

&lt;&lt;&lt; REDACTED &gt;&gt;&gt;

&lt;&lt;&lt; REDACTED &gt;&gt;&gt;

## Nature Of Opinion:

Docket Number: W-02181A-15-0216

Docket Position: Against

Gary Lamb

&lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Sedona, AZ 86351

Home &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

&lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Arizona Corporation Commission

DOCKETED

JUL 29 2015

DOCKETED BY

TV

I believe there stated loss, salaries, materials, etc. needs close scrutinization, preferably by an Independent Auditor. Last year (2014) 30 Pine Valley residents gave PVWC \$1,000 each so the company could install an Arsenic system reimbursed by a credit to their monthly bill. P&L Statement should indicate this, as well as the fact that another resident donated an electric generator for PVWC's plant. They only had to pay for installation and build an enclosure. It appears to me that the firm is trying to pay these costs off very quickly by the increases they are requesting. Our neighboring water company, Big Park Water Company, rates are either equal to or substantially less than PVWC's requested rates. Did all residents received the rate package so could comment? Billing statement should read date and a cost breakdown on how they reach the bottom line. Presently only shows gallons used and gross value requested. 100 to 200% increases in rates are totally inappropriate! Thanks

## Notes:

Date:

7/29/2015

User:

Al Amezcua

Submitted By:

Telephone

Note Type:

Investigation

**W-02181A-15-0216**

## **Arizona Corporation Commission**

### **Utilities Complaint Form**

Comments noted for the record and docketed. CLOSED.

An inquiry was also issued please see 2015-123559

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